



NOTICE TO OUR VALUED POLICYHOLDERS

Due to precautions around COVID-19 and the Health & Safety of our team members, policyholders and communities, Howard Mutual will be closing its doors to the public effective Wednesday, March 18, 2020.

Although we will not be available to our policyholders to provide service on a face-to-face basis, our Agents, Claims, Underwriting and Administrative staff will put forth every effort to have business carry on. We ask for your patience during this time.

Technology has allowed us to keep on going in situations like the one we are all presently in. If you are trying to make payments on your account during our closure please note that you have the following options for payment:

- Payment over the phone by credit card
- E-transfer payments at epayments@howardmutual.com
- Cheques can also be delivered to the Ridgeway location through our mail slot

To reach your Agent or for Claims inquiries during business hours, please call the Ridgeway office at 519-674-5434

Emergency after hour's claims can be reported by calling 1-866-931-2809.

For more information on how to report a claim, visit our website at HowardMutual.com

Please check our Website and Social Media posts for ongoing updates. Wishing health and wellness to everyone during this challenging time.

At this time, our intended reopening date will be May 1, 2020.