

NOW HIRING – MULTI-LINE CLAIMS ADJUSTER

Future Amalgamation (Jan. 2023)/Salus Mutual has an exciting opportunity for a highly motivated, detail-orientated insurance professional experienced as a MULTI-LINE CLAIMS ADJUSTER to join our growing team!

We pride ourselves in providing exceptional customer service to our policyholders when they need it most - during their claims experience. Reporting to the Claims Manager, as a **Multi-Line Claims Adjuster** the ideal candidate will have experience in Bodily Injury, Liability, property (residential and commercial), as well as Auto Physical Damage claims. You will be responsible to investigate reported claims, meet with insureds, explain coverages, ensure all required documents are completed, and negotiate settlements.

Position Requirements:

- Professional interpersonal and communication skills, both verbal and written
- Ability to multi-task and balance priorities while meeting the needs of multiple claimants
- Sound judgement in decision making and problem solving
- Analyze claims material presented in conjunction with clients, agents, and third parties to obtain accurate evaluations of potential losses
- Prepare, document, and evaluate issues and exposures to facilitate effective participation in settlement meetings, mediations, and other legal proceedings
- Minimum of 3 years of multi-line experience
- Valid Driver's License and own transportation
- Proficient in Microsoft Office
- Post-Secondary education

Personal Attributes:

- Maintain strict confidentiality and a strong work ethic
- Possess a high level of integrity while being respectful of others
- Positive attitude and highly organized to manage workflow effectively
- Ability to embrace new technology and changing processes

Considered Assets:

- Possessing or working towards a Chartered Insurance Professional (CIP) designation
- File litigation experience

Why work for us:

- Competitive compensation package which includes base salary, benefits, and a pension plan
- Flexible, people-oriented working environment
- Our employees are given opportunities for ongoing training and development
- We provide a positive team environment with a focus on health, wellness, and community involvement.

Howard Mutual Insurance Company and West Elgin Mutual Insurance Company, (in future amalgamation as Salus Mutual), are well-established mutual insurance companies. We pride ourselves on professional, friendly customer service provided by employees and agents who understand our policyholder needs and put our customers first.

Interested?

Intrigued candidates are asked to submit a resume and cover letter detailing your qualifications and experiences in confidence by email to Human Resources at anna@yourh2r.com

We thank all applicants for their interest and wish to advise that only those candidates selected for an interview will be contacted. Appropriate accommodations will be provided upon request throughout the recruitment and employment process as required under the Accessibility for Ontarians with Disabilities Act (AODA).

For more information about Howard Mutual Insurance please visit our website www.howardmutual.com or follow us on Facebook, Twitter, or LinkedIn.

For more information about West Elgin Mutual please visit our website www.westelgin.com or follow us on Facebook.